



General Terms and Conditions

Website

Your Next Generation Identity

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1. Scope and Identification of the Website Owner

The terms and conditions set forth below (the "General Conditions") govern the access to and use of each and every webpage located under the domain <https://www.ironchip.com/>, as well as its respective subdomains and subdirectories (the "Website"), owned by IRONCHIP TELCO, S.L., a commercial company with registered office at Beurko Viejo, 17 - 48902 Barakaldo (Spain), incorporated for an indefinite period by virtue of a public deed executed on April 19, 2017, before the Notary of Barakaldo, Ms. María Aranzazu Conejo Agraz, under protocol number 740, and registered with the Commercial Registry of Bizkaia, Volume 5.693, Page 114, Sheet BI-69.832, Entry 1st, with Tax Identification Number (CIF) B-95880332.

2. Purpose of the Terms and Conditions

These General Terms and Conditions are intended to regulate access to, navigation and use of the website <https://www.ironchip.com> (hereinafter, the "Website"), as well as the responsibilities arising from the use of its content and services.

For the purposes of these General Terms and Conditions, the Website shall be understood as:

- The external appearance (or "look and feel") of the screen interfaces, both in static and dynamic form (i.e., the navigation tree).
- The elements integrated both in the screen interfaces and in the navigation tree, including but not limited to texts, images, sounds, databases, multimedia products, performances, artistic interpretations, fixations, photographs, broadcast signals, and, in general, all those creations and objects expressed by any means, whether known or invented in the future, regardless of whether they are protected under the current legal system governing intellectual or industrial property, or other analogous legal systems (the "Content").
- All online services or resources that, where appropriate, are made available to users (the "Services").

The Website provides information, tools and services related to the activities of IRONCHIP TELCO, S.L., including, among others, products and solutions in the field of cybersecurity. These General Terms and Conditions establish the rules that users must comply with to access and use the Website appropriately, ensuring a safe, respectful, and legally compliant environment.

By browsing this Website, you acknowledge that you have read and accepted the General Terms and Conditions, which are permanently available for consultation.

The latest version of the General Terms and Conditions can be consulted at any time at <http://www.ironchip.com>. If the user chooses not to accept the current Terms, they must refrain from accessing the Website and/or using the content and/or services available on it.

3. Conditions of Access and Use of the Website

To access the Website, the user must:

1. Have access to the Internet, either directly or indirectly through access devices.
2. Pay the applicable access and connection fees.
3. Possess the necessary equipment and computer systems to connect to the Internet, including a suitable terminal for this purpose (computer, phone, etc.) and a modem or similar access device.
- 4.

The user acknowledges and accepts that IRONCHIP may, at any time, interrupt, disable, and/or terminate any of the Content and/or Services integrated into the Website.

The user agrees not to access the content and/or services of the Website through means other than the screen interface that IRONCHIP provides for accessing them.

3.1 Specific Conditions

Access to and use of certain content and/or services of the Website may be subject to specific conditions, legal notices, guidelines, or regulations (hereinafter, "Specific Conditions"), which will be previously communicated to the user.

In the event of a conflict between these General Conditions and the Specific Conditions, the Specific Conditions shall prevail solely in relation to the content and/or services subject to such specific regulation.

3.2 Restrictions on the Use of Bots, Crawlers, and Artificial Intelligence

IRONCHIP does not use bots, crawlers, scrapers, or artificial intelligence tools to collect users' personal information without their express consent. The information available on our website is obtained and managed in accordance with the applicable regulations, particularly the General Data Protection Regulation (GDPR) and the Spanish Law on Information Society Services and Electronic Commerce (LSSI-CE).

The use of any type of bot, crawler, scraper, spider, artificial intelligence, or automated tool to access, extract, collect, copy, index, or otherwise use the contents and data of the Website without the prior and express authorization of IRONCHIP TELCO, S.L. is strictly prohibited.

This prohibition expressly extends to, among others:

- The automated collection of data for commercial, advertising, or analytical purposes.
- The extraction of information for artificial intelligence training models or external databases.

- The mass indexing of the site without prior authorization.
- The use of scraping or crawling techniques to obtain information about the Website's products, services, or structure.

IRONCHIP reserves the right to block or take technical and legal measures against any entity or individual that violates this prohibition, including restricting access to its digital infrastructure and reporting the violation to the competent authorities.

4. User Registration

IRONCHIP may require the submission of a registration form to access certain content and/or services. In such cases, the user must provide the requested information.

Regarding the registration process, the user agrees to:

- Provide true, accurate, and complete information about their identity.
- Not use usernames, passwords, or identifiers that are offensive, unlawful, or infringe upon third-party rights. To this end, the user may not select words or expressions that are rude, insulting, defamatory, identical, similar, or in any way coincide with distinctive signs, company names, as well as the names, surnames, stage names and/or pseudonyms of third parties.
- Keep their registration data accurate and up to date.
- Use their username and password diligently, keeping both confidential and accepting responsibility for any activity carried out through their account.
- The user is solely responsible for maintaining the confidentiality of their username and password, and shall personally assume responsibility for any activity carried out or that takes place through their use.

If the user provides any false, inaccurate, or incomplete information, or if IRONCHIP has reasonable grounds to suspect that such information is false, inaccurate, incomplete, unlawful, or contrary to generally accepted standards of morality and decency, IRONCHIP shall have the right to cancel the registration and deny present or future access to and use of the Website or any of the Content and/or Services included therein.

The user may cancel and deactivate their registration at any time by using their username and password. IRONCHIP reserves the right to cancel those registrations that remain inactive for a reasonable period of time.

5. User Obligations

The user undertakes to:

1. Use the Website diligently, in accordance with these General Terms and Conditions, applicable legislation, third-party rights, and any other applicable conditions.
2. Not use the contents and services of the Website for purposes other than those authorized.

3. Not introduce viruses, malware, or other elements that may negatively affect the operation of the Website or third-party systems.
4. Not authorize third parties to use the Website, in whole or in part, or to introduce and/or incorporate the Contents and/or Services contained therein as, or into, their own business activity.
5. Refrain from damaging, disabling, or impairing the IT systems or telecommunications equipment of IRONCHIP or any third party, or the content incorporated and/or stored therein.
6. Refrain from using the Contents and Services in any way that could damage, disable, overload, or impair the Website, or prevent other users from using or enjoying it normally.
7. Not modify IRONCHIP's systems or equipment in any way, nor use modified versions of systems or equipment in order to gain unauthorized access to any Service and/or Content of the Website.
8. Not interfere with or disrupt access to and use of the Website, the servers, or the networks connected to it, nor breach the requirements, procedures, and regulations of the network's connection policy.
9. Report to IRONCHIP TELCO, S.L. any security incident related to the use of their account or the Website.

The use or application of any technical, logical, or technological resource that allows users to benefit, directly or indirectly, with or without profit, from the unauthorized exploitation of the Website's Contents and/or Services is expressly prohibited.

6. Rights of the Website Owner

IRONCHIP TELCO, S.L. reserves the right to:

1. Modify, suspend, or remove, at any time and without prior notice, the content, services, or configuration of the Website.
2. Temporarily suspend or permanently cancel access to any user who violates these General Terms and Conditions. Likewise, access to the Website may be temporarily interrupted for maintenance, updates, technical failures, or due to force majeure circumstances beyond the reasonable control of IRONCHIP TELCO, S.L.

7. Intellectual and Industrial Property Rights and Other Rights

The Website, its design, structure, and all its components, including but not limited to texts, images, logos, graphics, icons, software, databases, trade names, trademarks, and distinctive signs, are protected by the applicable intellectual and industrial property regulations, including the laws of the Kingdom of Spain and the relevant international treaties and conventions.

7.1 Ownership and Reserved Rights

IRONCHIP TELCO, S.L. is the exclusive owner of the intellectual and industrial property rights over the Website and all its contents, services, and incorporated elements, including:

- The visual appearance, graphic image, and interface design.
- The navigation architecture and structure of the Website.
- The source code, software, and databases.
- Photographs, recordings, and any multimedia content.
- Technology, logos, trademarks, and other distinctive signs.

Access to and use of the Website shall in no case imply the transfer of these rights to the user.

7.2 Third-Party Ownership

Some content and services available on the Website may be owned by third parties. The user acknowledges and agrees that such elements are protected by applicable law and that any improper or unauthorized use thereof may give rise to legal liability.

7.3 Permitted Use and Restrictions

The user may view the content of the Website and make temporary copies exclusively for personal and private use, provided that:

- The content is not modified, nor are any copyright notices removed.
- The content is not used for commercial purposes or exploitation.

Any reproduction, distribution, public communication, transformation, transfer, or exploitation of the content is strictly prohibited without the prior express written authorization of IRONCHIP or, where applicable, the holder of the corresponding rights.

7.4 Protection and Reservation of Rights

The user undertakes not to alter or remove:

- Notices, indications, or symbols of intellectual or industrial property rights (such as copyright, ©, ®, and ™).
- Technical protection or identification devices, such as watermarks or digital fingerprints.

IRONCHIP reserves the right to take legal action in case of infringement of its rights. For any inquiries regarding the use of the Website's content, the user may contact IRONCHIP at info@ironchip.com.

8. License of Use and Linking

8.1 Website Use License

Access to and use of the Website does not grant the user any intellectual or industrial property rights over the content, elements, or services integrated therein. IRONCHIP TELCO, S.L. grants the user a limited, non-exclusive, non-transferable, and revocable license to access and browse the Website, use the services, and view the content included therein, exclusively for personal and non-commercial purposes.

Under this license, the user is authorized to:

- Access and browse the Website.
- Use the services and view the content within the limits established in these General Terms and Conditions.

However, the user is not authorized to:

- Reproduce, copy, distribute, modify, transform, publicly communicate, transfer, or commercially exploit the content of the Website, in whole or in part, without the express written authorization of IRONCHIP or, where applicable, the holder of the corresponding rights. The use of content is permitted exclusively for teaching or research purposes, provided the integrity of the content is preserved and the source is properly cited.
- Use reverse engineering techniques, decompilation, extraction, or any other method to obtain the source code of the Website, except in cases expressly permitted by applicable law.
- Remove, alter, or manipulate any copyright notices, registered trademarks, or other elements identifying intellectual or industrial property rights included on the Website.
- Incorporate the Website or its content into another website using framing techniques, inline linking, or any other similar technology without express authorization.

Accessing, viewing, and, where applicable, downloading content from the Website shall always be for strictly personal and non-commercial purposes. IRONCHIP reserves all rights over its intellectual and industrial property and does not grant the user any other license or authorization for use other than those expressly indicated in these terms.

8.2 Linking License

Users and, in general, any third party wishing to establish a link between their website and IRONCHIP's Website must comply with the following conditions:

- The content of the Website, its graphic appearance ("look and feel"), or any part thereof may not be reproduced or imitated, either in whole or in part, nor may frames or inline links to IRONCHIP's pages be created.

- No browser, frame, navigation bar, or environment may be created over the pages of the Website.
- No false, inaccurate, or derogatory statements or indications may be made regarding the Website, IRONCHIP, or any of its properties.
- Unless expressly authorized by IRONCHIP, it may not be stated or implied that IRONCHIP maintains a collaborative or associative relationship with the website that establishes the link, nor that it has in any way supervised or approved the content or services offered therein.
- IRONCHIP's official partners, distributors, or collaborators with a valid agreement may reference their relationship with IRONCHIP in accordance with the terms set forth in their collaboration agreement.
- Trademarks, trade names, logos, slogans, or other distinctive signs belonging to IRONCHIP may not be used without its prior written authorization.
- The website on which the link is established may not contain illegal information or content, or any material contrary to morality, public order, or infringing on third-party rights.

Any intention to establish a link other than as stipulated in this clause shall require IRONCHIP's prior written approval.

8.3 Termination and Revocation of the License

IRONCHIP reserves the right to terminate, suspend, or modify at any time and for any reason the licenses granted under these General Conditions. In the event of misuse of the Website or breach of these conditions, IRONCHIP may immediately revoke the license and take appropriate legal action.

In the event of revocation of the linking license, the user shall be obligated to immediately remove any reference or link to IRONCHIP's Website, as well as any content making unauthorized use of its property.

9. Website Content and Services

9.1 Corporate Information

The user acknowledges and agrees that any data related to IRONCHIP (hereinafter, "Corporate Information") is provided for informational purposes only.

The Corporate Information has been obtained from reliable sources; however, despite having taken reasonable steps to confirm that such information is neither erroneous nor misleading, IRONCHIP does not represent or warrant that it is accurate, complete, or up to date, and it should not be relied upon as such.

9.2 Information Provided by Third Parties

The Website may include information or content provided by sources other than IRONCHIP, including by users of the Website themselves. IRONCHIP does not guarantee nor assume any

responsibility for the truthfulness, completeness, or accuracy of such information and/or content, including in cases where defamatory, offensive, or illegal elements may be present.

The user acknowledges and agrees that IRONCHIP may retain and disclose any information it stores or makes available to third parties on the Website, provided that:

- It is required by competent authorities and regulatory bodies;
- It is necessary to enforce the General Terms and/or Specific Terms;
- It is appropriate or necessary to respond to claims related to rights violations or infringements;
- It is appropriate or necessary to protect the legitimate interests of IRONCHIP, its users, and the general public.

10. Content and Services Outside the Website

IRONCHIP's website may provide users with technical linking tools, directories, and search engines that allow access to websites owned and/or managed by third parties.

The inclusion of these links, directories, and search engines on the website is solely intended to facilitate users' search for and access to information, content, and services available on the Internet.

The establishment of such links does not necessarily imply the existence of a relationship between IRONCHIP and the owner of the website accessed, nor the acceptance or approval by IRONCHIP of its content or services.

Unless expressly stated otherwise, IRONCHIP does not offer or market, either on its own behalf or through third parties, the information, content, and/or services available on the linked pages, nor does it control, approve, or monitor them in advance, nor claim ownership over them. Therefore, the user must exercise extreme caution when evaluating and using the information, content, and services available on the linked pages.

Since IRONCHIP has no control over the pages linked through the website, the user acknowledges and agrees that IRONCHIP assumes no responsibility for the content or services that the user may access on such pages, nor for the products marketed on them.

11. Warranties and Limitation of Liability

Unless otherwise provided by applicable law, the user acknowledges and agrees that IRONCHIP TELCO, S.L. does not guarantee the availability, continuity, or proper functioning of the Website, its content or services, nor does it ensure uninterrupted or error-free access to them. Likewise, it does not guarantee the quality, interoperability, compatibility, or suitability of the Website for a specific purpose.

IRONCHIP disclaims all liability for errors, omissions, or lack of accuracy, truthfulness, completeness, timeliness, or relevance of the content, services, products, texts, graphics, or links available on the Website, unless otherwise required by applicable law. In the event that errors are detected that may affect users' security or rights, IRONCHIP will correct them as soon as possible after they are identified or reported.

IRONCHIP shall not be held liable for interruptions, suspensions, or failures in access to the Website caused by factors beyond its reasonable control, such as internet network issues, cyberattacks, technical failures in third-party systems, administrative decisions, force majeure, or any other unforeseeable and unavoidable circumstances. Nevertheless, in such cases, IRONCHIP shall take reasonable measures to restore access and functionality of the Website as soon as possible.

Notwithstanding the foregoing, IRONCHIP shall not be liable for delays, failures in the operation or performance of the Website, or for interruptions, suspensions, or anomalies in its contents and/or services when such inconveniences are the result of unforeseeable and unavoidable events, such as natural disasters (earthquakes, floods, lightning, or fires), force majeure situations, extreme emergencies (wars, armed conflicts, military operations), civil unrest, strikes, lockouts, or any other unforeseen events beyond its reasonable control.

The user acknowledges and accepts that the use of the Website, its contents, and services is carried out under their sole responsibility. Consequently, the user undertakes to take the necessary measures to minimize risks, including the use of security tools, antivirus procedures, and data backup systems. IRONCHIP shall not be held liable for damages or losses that may result from computer viruses, external attacks, alterations, or unauthorized access to the user's systems.

Nothing in this clause shall affect the non-waivable consumer rights recognized under applicable law.

12. Notification of Infringements

In the event that any user or third party considers that there are facts or circumstances indicating the unlawful nature of any content or activity on the Website, they may notify IRONCHIP TELCO, S.L. via email at security@ironchip.com or through the contact form available on the Website.

The notification must include the following information:

- Identification of the complainant: full name, ID number (DNI/NIF or passport), contact address, email address, and phone number.
- Detailed description of the allegedly unlawful content or activity.
- Exact location on the Website (URL or specific reference).
- Legal grounds or rights affected.

- A signed statement in which the complainant affirms the accuracy of the information and declares that they are acting in good faith in submitting the notification.

Once the notification is received, IRONCHIP will assess the request and, if appropriate, take the necessary measures as soon as possible.

13. Processing of personal data

To access certain services and/or content on the Website, IRONCHIP TELCO, S.L. may require users to complete registration forms requesting personal data. This data will be processed for the purposes and under the conditions detailed in each case, in compliance with the applicable data protection regulations, including the General Data Protection Regulation (GDPR) and the Spanish Organic Law on the Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD).

By completing and submitting any form on the Website, the user expressly consents and authorizes IRONCHIP to collect, process, and, where appropriate, transfer the personal data provided, in accordance with the purposes indicated in each form and under the conditions set forth in our Privacy Policy.

IRONCHIP has implemented and will continue to apply the necessary technical and organizational security measures to ensure the confidentiality, integrity, and availability of personal data, in compliance with industry standards and applicable legislation. It also has control mechanisms in place to prevent security breaches or other incidents that may compromise users' information, applying procedures to minimize such risks.

However, the user acknowledges that no security system is completely infallible, and that communications over the Internet may be intercepted or modified by unauthorized third parties. IRONCHIP warns that, given technological developments, it cannot guarantee the absolute invulnerability of security systems nor the complete privacy of information transmitted through telecommunications networks.

For more information on how IRONCHIP collects, uses, stores, and protects users' personal data, as well as on the rights users have and the procedures to exercise them, we recommend reviewing our Privacy Policy, available at the following link: [Privacy Policy](#).

By using the Website, the user acknowledges having read and understood the Privacy Policy and consents to the processing of their data in accordance with its terms.

14. Cookie Policy

The Website uses cookies—small text files containing information about your browsing activity—whose main purpose is to enhance the user experience, analyze traffic, and offer personalized content.

Upon accessing the Website, the user may accept, reject, or configure their cookie preferences through the consent banner. More information about the cookies used, their purpose, and how to manage them can be found in our [Cookies Policy](#).

15. Validity of the General Terms and Conditions and Their Modification

These Terms and Conditions shall remain in force indefinitely, unless modified or replaced by an updated version. The legal relationship arising from the access and use of the Website, as well as the Content and Services included therein, has an indefinite duration. However, either party may unilaterally terminate or suspend this contractual relationship at any time and without the need to state any reason.

15.1 Modification of the Terms

IRONCHIP TELCO, S.L. reserves the right to modify, update, or partially or entirely delete these Terms and Conditions at any time and without prior notice, provided that such modifications comply with applicable regulations.

Any modification will take effect from the moment it is published on the Website, unless another effective date is expressly indicated. Access to and continued use of the Website after the publication of any modification shall imply full adherence to and acceptance of the new terms, and, consequently, the commencement of a new legal relationship between IRONCHIP and the user.

In the event of substantial changes affecting users' rights or obligations, IRONCHIP may inform users of such modifications through the Website or by any other communication channels it deems appropriate.

Users are advised to periodically review the Terms and Conditions to stay informed about the current version.

16. Applicable Law and Jurisdiction

This Legal Notice and the Terms and Conditions of Use shall be governed by and interpreted in accordance with the laws in force in Spain.

The Website is operated and controlled by IRONCHIP TELCO, S.L. from its offices in Spain; therefore, any issues arising from the access, use, or interpretation of its content shall be subject to Spanish law.

In the event of any controversy or dispute related to the access and/or use of the Website, IRONCHIP and the user expressly agree to submit to the jurisdiction of the Courts and

Tribunals of the Kingdom of Spain, waiving any other jurisdiction that might apply, unless the applicable regulations establish a different jurisdiction as mandatory.

If the user resides outside of Spain, Spanish law shall likewise apply, and any dispute shall be resolved by the competent Courts and Tribunals in Spain, unless consumer and user protection laws establish otherwise.

17. Contact

For any inquiries or complaints, users may contact IRONCHIP through:

- Email: info@ironchip.com
- Phone: 944 07 59 54

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